

ಸಂಖ್ಯೆ : 16ಸಿ-1, ಮಿಲ್ಲರ್ ಟ್ಯಾಂಕ್ ಬೆಡ್ ಏರಿಯಾ
ವಸಂತನಗರ, ಬೆಂಗಳೂರು-560 052

No. 16 C-1, Miller Tank Bed Area
Vasanthanagara, Bengaluru-560 052.

No:KERC/E/01/20/1419

Dated:13.03.2020

NOTIFICATION

The Karnataka Electricity Regulatory Commission has invited applications to fill up the post of Electricity Ombudsman. Detailed Notification in the matter is available in KERC website (<http://karunadu.karnataka.gov.in/kerc>). Interested candidates may apply for the post on or before 30.03.2020 A/N.

Sd/-
Secretary
KERC

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No:KERC/E/01/20/1419

Dated:13.03.2020

NOTIFICATION

The Karnataka Electricity Regulatory Commission invites applications from suitable candidates to fill up the post of Electricity Ombudsman on contract basis. The period of contract shall be initially for one year. The selected candidate will entitled to a consolidated remuneration of Rs.80,000/- per month. The details of education qualification and experience: -

1. Degree from a recognised university,
2. 25 years' experience in dealing with Supply and Distribution of Electricity, Finance, Law or administration.
3. Should have working knowledge of Kannada.
4. Should not be more than 65 years of age.

NOTE: Preference will be given to the candidates having legal background.

Interested candidates shall apply giving full details of their qualification and experience duly enclosing all the necessary certificates and testimonials so as to reach the Secretary, KERC on or before on before 30.03.2020 A/N.

Secretary
KERC

Provisions relating to Ombudsman

Establishment of the Office of Ombudsman.

The Commission shall establish an authority to be called as Ombudsman for the whole of the State of Karnataka in the manner prescribed under these Regulations.

Qualification, term and jurisdiction.

The Ombudsman shall be a person of ability, integrity and standing who has adequate knowledge of, and have capacity in dealing with problems of electrical engineering in power sector, finance, law and administration, and having working knowledge of Kannada.

The appointment or designation of the person (s) as the Ombudsman shall be made for a period not exceeding three (3) years. Provided that the tenure of the Ombudsman may be extended by the Commission for a further period not exceeding two (2) years subject to an avail age limit of Sixty-five (65) years.

Location of Office.

The headquarters of the Ombudsman shall be Bengaluru.

Remuneration.

The remuneration and other allowance payable to the Ombudsman will be determined by the Commission from time to time and shall be paid out of the fund constituted under Section 103 of the Act. Provided however, till the time such fund is constituted the remuneration and other allowance payable to the Ombudsman shall be borne by the Commission.

Secretariat

The Ombudsman shall be provided with a secretariat.

The expenses of such secretariat shall be paid out of the Fund constituted under Section 103 of the Act. Provided however, till the time such Fund is constituted the expenses of the secretariat shall be borne by the Commission.

Powers and duties of the Ombudsman.

The Ombudsman shall have the following powers and duties.

1. To receive the representation against the order of the Forum and consider such representation and facilitate their satisfaction or settlement by agreement through conciliation and mediation between the licensee and Complainant or by passing an award in accordance with these Regulations.
2. To exercise general powers of superintendence and control over his office and shall be responsible for the conduct of business thereat.
3. To incur expenditure on behalf of the office. Provided however, in order to exercise such power, the ombudsman will draw up an annual budget for his office in consultation of the Commission and shall exercise the powers of expenditure within the approved budget.

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2. To exercise general powers of superintendence and control over his office and shall be responsible for the conduct of business thereat.
3. To incur expenditure on behalf of the office, provided however, in order to exercise such power, the ombudsman will draw up an annual budget of his office in consultation of the Commission and shall exercise the powers of expenditure within the approved budget.

Procedure for Redressal of Grievance

1. The Ombudsman shall settle the complaint of the Complainant within such time and in such manner as specified in the following Regulations.
2. Any Complainant, who is aggrieved by the non-redressal of his grievances by the forum may himself or through his representative make a representation to the Ombudsman exercising jurisdiction over the licensee within Thirty (30) days from the date of the receipt of the order of the Forum. Provided that the Ombudsman may entertain a representation after the expiry of the said period of Thirty (30) days if he is satisfied that there was sufficient cause for not filing it within the said period.
3. The complaint shall be in writing duly signed by the complainant in a form specified in the Regulation.